

भारतीय रिज़र्व बैंक  
RESERVE BANK OF INDIA

[www.rbi.org.in](http://www.rbi.org.in)

CAB.No.(by email)/09.04.002/2022-23

October 28, 2022

The Chairman/ Managing Director/ Chief Executive Officer  
Scheduled Commercial Banks/ Scheduled UCBs/ SFBs/RRBs/ Payment Banks

Madam/Sir

**Conference of Digital Banking Heads**  
**(November 28-29, 2022)**

**Theme - “Technological Transformation - Shaping the future of Banking”**

The Reserve Bank of India, CAB, Pune is pleased to announce a **Conference for the Heads of Digital Banking Verticals from all banks** on the theme “**Technological Transformation - Shaping the future of Banking**” to be held on **November 28-29, 2022**.

2. Across the world, banks have been continuously looking for ways to leverage technology for enhanced level of engagement with customers to boost business, save cost and offer convenience. Banking has been transformed with increased adoption of IT, but along with the ease and expansion of products and services, it has also resulted in the creation of a complex business environment. Keeping in view the same, the captioned conference has been designed to provide a forum for the Heads of Digital Banking Verticals to deliberate upon the strategies to deal with this complex environment, and to facilitate enhanced collaboration between technology and finance.

3. The Conference would include interactive sessions with a focus on the following:

कृषि बैंकिंग महाविद्यालय, विद्यापीठ मार्ग, पुणे - 411 016ए (महाराष्ट्र) भारत

फोन : (91-020) 25538392 फैक्स : (91-020)25538959/25537089 ई-मेल: [principalcab@rbi.org.in](mailto:principalcab@rbi.org.in)

College of Agricultural Banking, University Road, Pune - 411 016, (Maharashtra), INDIA

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- a) Deliberation on strategies to deal with challenging times in an increasingly complex business environment, wherein technology enabled products and services are ubiquitous in Banking.
- b) Discussion on topical FinTech related issues and best practices to facilitate the reorienting of the financial services landscape for enhanced symbiotic and synergetic relationship between technology and finance.
- c) Discussing the contours of collaboration/competition between Banks and Fintech
- d) Exploration of the current and future use cases involving extensive use of technology viz. payment products, Regtech Solutions, API Banking etc. Deliberating on creation of conducive environment for furthering FinTech and need for regulatory architecture for orderly growth of the sector.
- e) Leveraging technology to enhance cyber security.
- f) Regulatory approach to Fintech

Top executives from the Reserve Bank of India, Commercial banks and renowned Subject Matter Experts will share their views at the Conference.

4. **Conference delegates:** Given the importance of the Conference and the relevance of the issues to be discussed, **Heads of Digital Banking Vertical** from major banks are invited to attend the Conference (**only one delegate per bank**). **There is no participation fee and participation in the Conference is by invitation only.** The arrangements regarding lodging and boarding will be made at the CAB campus, Pune. Delegates may kindly report to CAB in the evening of the day preceding the Conference.

5. **Nomination:** We request you to kindly forward your details in the attached form to [nomination.itps@rbi.org.in](mailto:nomination.itps@rbi.org.in) latest by **November 21, 2022**. For Conference related enquiries you may please contact Smt. Ashwini – Telephone No. 020-2558 2360 or the undersigned through mail or telephone ([ndivedi@rbi.org.in](mailto:ndivedi@rbi.org.in)/9004033733).

6. The Conference Schedule shall be mailed to you separately.

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IMPORTANT DATES TO REMEMBER	
Conference Dates	November 28-29, 2022
Delegate details to be received by	November 21, 2022
Reporting at CAB	November 27, 2022 (evening)
Conference concludes at	3 pm on November 29, 2022

Yours sincerely

*Nivedita*

(Nivedita Dwivedi)

Deputy General Manager  
Conference Director

Encl: Nomination Form

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